

FAMILY AND FRIENDS COUNCIL



MEETING MINUTES

DATE:

Wed, March 4, 2026

TIME:

4:30-6:20 pm

CHAIR

Maureen Sly-Havey

IN ATTENDANCE

11 family members; Jen Powley was invited and attended after our education session, guest Anna Hall, Geriatric Psychiatry Outreach Team.

Education session was held from 4:30 pm to 5:20 pm by Anna Hall who presented on Communicating with Persons with Dementia. The presentation slides and handouts are attached. Very good information with lots of questions and sharing of experiences.

APPROVAL OF MINUTES

Minutes of Jan 7, 2026 meeting approved as circulated

OLD BUSINESS

A. Quality scorecard: Jen Powley informed the Council that she is acting as interim Grove Administrator 3 days per week. The position has been posted. Jen then presented the quality indicators. Falls and pressure ulcers are in line or below provincial guidelines. The scorecard is attached to the minutes. The Resident and Family Surveys will be done soon. FFFC has looked at the family survey and has approved it for use. Jen mentioned that Accreditation of ARH including the Grove will be occurring in Sept 2027 and she will be looking for family members to participate on some committees.

B. Treasurer's Report: Juliette reported that we currently have \$4,149.50 in our account.

C. Emergency Plan: Ellie Holmes is FFC rep on this committee which has resumed meeting. The MOH has given an extension to meet the criteria until May 15th. Currently the only code to be completed is Code Green which is evacuation and this will be done in the spring.

D. Progress on Objectives for 2026: We have revamped the Dreams and Wishes form. The form is meant to be completed with recreation staff who will then bring it forward for approval. We asked Jen to inform staff that the wish does not need to be big - can be something simple like wanting a special meal with family or attending a grandchild's hockey game. The Auxiliary are interested in helping us with the purchase of white boards to be used in residents' rooms. Jen is working with the staff to identify what exactly they need. Other objectives are discussed in new business.

NEW BUSINESS

A. Membership Drive: The membership drive is now underway for the month of March. We ask every family to donate \$20 to assist FFC with staff appreciation events and Dreams and Wishes program. Forms were sent with email to all resident families/friends and are available at the sign in desk at the front door. Forms and money can be given to Sunshyne/Lori at the finance office or placed in our mailbox.

B. Loaves of Love: This staff appreciation event is currently underway this week. We have hired Penny Johnston to bring in baked goods daily for days, evenings and nights. The staff is thrilled with the treats!

C. Puzzle Sale: We will be holding a puzzle sale at the Arnprior Library annex room on Sat May 9th in the afternoon. We are asking everyone to collect puzzles at home, from friends etc to donate to the sale. We will also have a raffle basket at the library and are asking members to donate items for the basket - theme is "Spring". The money raised at this sale will be used to purchase plants for our garden area in the courtyard and to support recreation by purchasing supplies. You can leave puzzles with Jen Powley, Sunshyne or at 54 Gary Cres.

D. Courtyard Spring Clean up: When we have our May meeting, we will pick a day to do spring clean up. We have partnered with the Optimist Club and the Girl Guides for our

courtyard large garden. They will be responsible for planting and maintaining the large garden space.

E. Nursing Week: Takes place in early May and last year we bought \$500 worth of gift card to be used in draws for all staff. We also provided lunch for the registered staff for a “Lunch and Learn” during the week. Jen will talk with staff and get back to us about needs for this year.

COLLECTIVE QUALITY ISSUES AND CONCERNS

It was noted that on Pine home area residents are still being left alone in the dining room and TV room and that family members have looked for staff and are unable to find anyone around. Also, reports of odors and rooms not being as clean on Pine. Jen will investigate.

ANNOUNCEMENTS

None

COMPLIMENTARY REMARKS

Staff excellent on Maple - provided great Palliative care services.

EVALUATION OF TODAY

- None noted

NEXT MEETINGS

Next meeting is May 6, 2026 at 430 pm.

