

May 8, 2024



We have some great news coming out of the resident/family satisfaction survey: **there has been an improvement in Recreation satisfaction by over 25% since the previous survey.** The Recreation team is excited to continue to provide great programming for residents.

A guest attended the April meeting to discuss a new program being implemented by the Family and Friends Council called Seniors Have Dreams Too, in which the FFC in conjunction with the Recreation Team will try to fulfill special dreams of the residents.

Our next meeting will be Wednesday May 22 at 10:00am.



The nicer weather is finally upon us! With that we will start cleaning up on the gardens in the front entrance and in the courtyard.

We continue to be enhancing our current structure at the Grove. In last month's Grove Groove, I announced that we would be adjusting the current nursing leadership structure. The new structure includes two Associate Directors of Care (ADOC) who will report to the Director of Care (DOC).

**I am very happy to announce that Suzy Gardner has joined our team as our new DOC as of April 15<sup>th</sup>.** Suzy brings over 20 years of long-term care experience. Jen Theron is taking on the role of ADOC and we will be announcing the name of the other ADOC shortly.

With the change in structure, we have had to move some offices around. My office is now in the front gathering area. Jen Theron has moved to my previous office on the main floor by the vending machine.

Jen will be sharing the office with the other ADOC once they start. Finally Suzy’s office is on the 2<sup>nd</sup> floor going towards Oak resident home area.

For those of you that are new please see below for phone extensions of the leadership team and services:

Name	Position	Ext.		
Jen Powley	VP LTC	223		
Suzy Gardner	DOC	299		
Jen Theron	ADOC	239		
Jennifer Wilkinson	Dietary, Housekeeping and Laundry Mgr	224	<b>Communication Centres</b>	Ext.
Michaela McClymont	Recreation		Maple	227
Jamie Waite	Maintenance Supervisor	225	Pine	241
Heather Wage	Lead Recreation	228	Oak	253
Sunshyne	Business Coordinator	221		
Lori Presley	Business Coordinator	298		
Lynn	IPAC Lead	247		

**Jennifer Powley, VP Senior Care, LTC, Senior Programs**  
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As the Family and Friends Council (FFC) we extend a warm welcome to Jen Wilkinson, Manager of Food Services, Housekeeping and Laundry (office on first floor) and to Suzy Gardner, Director of Care (office on 2<sup>nd</sup> floor).

We have recently prepared an orientation kit for new families. The kit includes an evaluation form for the move-in process. Please complete the form and leave it in the FFC mailbox adjacent to our bulletin board on the main floor. Your responses will assist us in improving this important process. As well, please touch base with Laurie Kline, co-chair, FFC, who can often be found on Pine where her mother lives. Laurie would like to meet you in person to facilitate your orientation to the Home’s processes and practices as well as FFC meeting schedule, etc. Laurie can be reached at [laurie.kline5@gmail.com](mailto:laurie.kline5@gmail.com) or 613-552-9416.



FFC meetings for this year are May 1; Sept 4; Nov 6; at 4:30 pm with the Annual General meeting on Dec 4 at 1 pm.

For Women's Day on May 12 and Men's Day on June 16, our task group of Liz Levi, Carolyn Levi and Marjorie Kelly have planned several initiatives to honour our resident population on their special days.

For Nurses' Week, May 6-12, we will be having a number of staff gift draws. A special thankyou to Bernie and Anne for the leg work and to Angie and Sunshyne for facilitating this process on behalf of our Council.

The Grove Family and Friends Council would like to express our sincere gratitude for the donations to our Nurses' Week celebrations, May 6-12, at the Grove. We would like to thank the vendors and family contributors who have given towards these draws:

- RONA
- Jim's Restaurant
- Krave Bistro
- Tim Horton's
- PJ's Restaurant
- Mama Rosa's
- Giant Tiger
- Valley Roots
- Mighty Fine Bakery
- No Frills
- Metro
- Shadez Hair and Esthetic Studio
- Under My Roof
- Shoppers Drug Mart
- Kinburn Farm Supply
- Raillane Veggies
- Fairview Gardens
- Prior Sports Bar
- Colterman Family
- Owen Colton Family

We plan to trial the "Senior's have dreams, too!" Program beginning in June with the goal of having one resident on each of Oak, Pine and Maple see their dream come to fruition each year. Each resident request will be approved by the appropriate Associate Director of Care then reviewed by the FFC task group for approval, if practical and if resources permit. We are slowly increasing our bank account to manage the 'Dreams' program and for staff appreciation. Please know that staff are not permitted to accept individual gifts; however, as a FFC, we can collectively gift them as one way to demonstrate our gratitude for their ongoing care and service.

*\*\*The task group is Patricia Lalonde, Carol Barrie, Laurie Kline, June McManus, Michaela McClymont, Marilyn Colton.*

FFC now has a secure mailbox for 'partnership share' forms and any other info you would like to share with FFC, including your evaluation of our regular meetings, our initiatives, annual objectives, etc.

Since we do not hold meetings over the Summer...we wish each of you a very happy, healthy, and safe Summer!

Staff Liaison: 613-623-6547, ext. 221 | [FFCGrove@gmail.com](mailto:FFCGrove@gmail.com)

Chair: Marilyn Colton ([mcolton@xplornet.com](mailto:mcolton@xplornet.com)) | Co-Chair: Laurie Kline ([laurie.kline5@gmail.com](mailto:laurie.kline5@gmail.com))



# THE GROVE HOME GROOVE



We have had some fantastic activities in April, including “Tropical Tuesday”, and a great visit from parents and babies with the EarlyON Centre.



We will be hosting a Mother’s Day High Tea with Barbara Mair on piano, in the Pine Lane dining area Sunday May 12<sup>th</sup> for all residents.

We also have a few outings planned, including Arnprior District High School’s Dress Rehearsal of Anne of Green Gables Wednesday May 29<sup>th</sup> at 6:30pm. Additionally, we have two separate baby playgroups, Walter Zadow grade 4/5 class visits, and some new entertainment coming in May.

The full calendars can be found [on our website](#).

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