



What is the FFC?

The FFC is an organized, self-led, self-determining, democratic group of families and friends of the residents. The FFC determines its own structure, processes, goals and activities. The FFC acts within the parameters of the LTCH Act, independent of the staff of the Home.

What does the FFC Do?

- Establish priorities, goals and plans to address our core responsibilities
- Inform and educate families on relevant topics, new directions of the Ministry LTC, new initiatives within the Home and FFC planning
- Engage with, and support, the staff in strategic and operational planning
- Advocate, on behalf of all residents, for quality care/service and quality of life

Our Values and Philosophies

As families and friends, we care about loved ones:

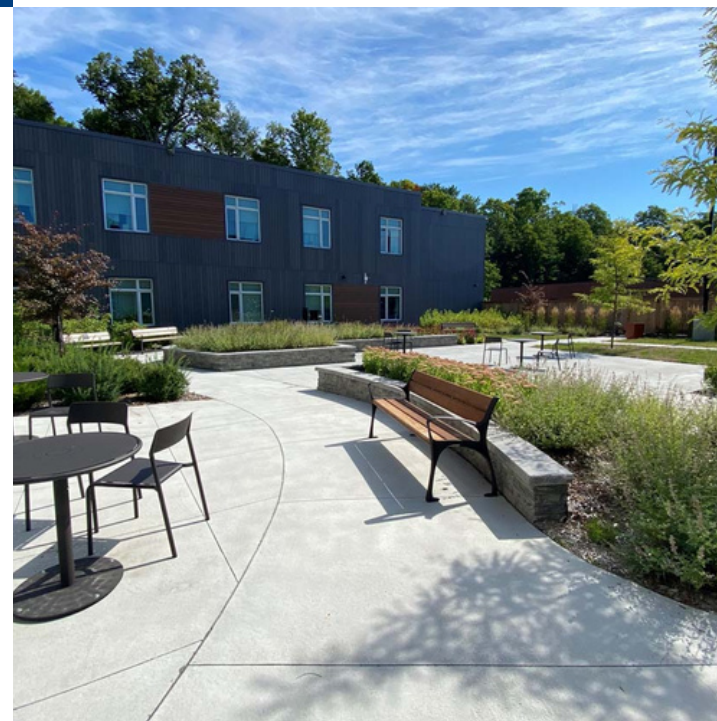
- sense of belonging;
- safety and security;
- their autonomy;
- respectful and dignified relationships; and,
- their care quality and quality of life.

As the FFC, our values are: CHOICE

- Compassion
- Holistic approach
- Open-minded
- Integrity
- Caring
- Equity



The Family and Friends Council of The Grove Home is supported by: Champlain Region Family Council Network and Family Councils Ontario.



THE GROVE HOME

FAMILY AND FRIENDS COUNCIL (FFC)



FFCGrove@gmail.com



274 Ida St., Arnprior, ON, K7S 0J2



Staff Liason: 613-623-6547, ext. 221



Become a Member

If you are a friend or a relative of a resident, you are automatically a member and may join our meetings at any time!

Meetings are held bimonthly on the first Wednesday of the month in the Meeting Room at the Grove and via zoom. Feel free to join us, even if you can only stay a short while.

How to Stay Informed

- The FFC bulletin board across from the elevator on the main floor
- The Grove Home Groove newsletter
- Regular correspondence from the chair/co-chair including minutes of meetings

For info, contact the staff liaison or email FFCGrove@gmail.com

Get Involved

There are lots of ways to get be engaged in the home of your loved one:

- Assist with acknowledging special events such as mother's/father's days, staff appreciation, community outings
- Actively support other families
- Take on a leadership role as chair/co-chair/secretary of FFC
- Advocate with other families for quality care/service and quality of life for all residents
- Get involved in the operation of the Home (on hiring panels, liaison for redesigns, reviewing new policies and practices)
- Assume the role of 'family partner' whereby you work with staff on a committee or task force



How the FFC Functions

- Establish and maintain effective and efficient communication processes with families, residents, staff, volunteers and the community, at large. We manage this through our staff assistant via email and postal service.
- Problem-solve collective issues by sharing knowledge and experience.
- Receive and respond to operational reports including financial reports, ministry inspections, critical incidents, and accreditation reports.

An Example of What We Do: Welcoming New Families

A welcoming member contacts new families shortly after their relative moves in. They provide tips on settling in, information about community partners (Dementia Society, physio services, etc.) and direct them to our newsletters, bulletin board and the recreation calendars.