

How do I become a member?

If interested in becoming a member or looking for more information, please contact:
Raeline McGrath
Vice President, Patient Care, Chief Nurse Executive

Email:
patientfamilyadvisorycouncil@arnpriorhealth.ca

Phone: 613-623-3166 ext 327

AND

Visit the Arnprior Regional Health PFAC webpage for more information:

<https://www.arnpriorregionalhealth.ca/person-family-centered-care/patient-family-advisory->



Arnprior Regional Health is committed to ensuring that patient engagement and patient centered care are top priorities as outlined in our 2023-26 Strategic Plan.

We recognize that including the voice of patients and their families leads to safer, higher quality care.

The valuable contributions of the Patient and Family Advisory Council are paramount to ARH achieving its Mission of being your partner in health, delivering compassionate, innovative, quality care each day.

Leah Levesque

President and CEO

Arnprior Regional Health

Arnprior Regional Health

350 John Street North
Arnprior, ON
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Join the Patient & Family Advisory Council (PFAC)



 Approved by
PFAC
June 2023



What is the PFAC?

The PFAC is a group of patients and family members who work alongside hospital staff and participate as quality improvement partners to positively impact the patient experience at Arnprior & District Memorial Hospital (ADMH).

Our Mission Statement

ADMH's Patient and Family Advisory Council's purpose is to improve the quality of care and quality of life for all patients by informing and educating, sharing ideas, acting on issues and communicating effectively with the hospital. Patients will become more involved in the hospital's care, safety and service-improvement initiatives."

Why is the PFAC important?

PFAC members provide a fresh and insightful perspective that is needed to address the current gaps in our system and to improve the patient experience.

Who can join the council?

Members shall be (former) patients or family members of patients who have received care at ADMH within the last year and are 18 years or over.

There are no special qualifications required to join the council. Most importantly, we are looking for you to share your experiences from ADMH and any ideas in a constructive manner.

What is the time commitment?

Meetings are bi-monthly (6 per year) and are 2 hours in length. Volunteer members are asked to commit to the council for a minimum of 2 years.

Am I a good match for the PFAC?

Joining the council may be a good match for your skills and experience if you can:

- Willingly share your ADMH healthcare stories, and think beyond your own personal experiences
- Actively listen to, and think about, what others say and respect different opinions and perspectives
- Bring a positive, solution-oriented attitude to all discussions
- Keep any information that you may hear as an advisor private and confidential.
- Enthusiastically work with others to develop new ideas
- Commit and are reliable, trustworthy and believe your investment of time will make a difference

