

Arnprior Regional Health Accessibility Plan Update 2021

Policies & Procedures

- ✓ **Develop Employee Accessibility Policies in written form and make available to all staff**

Update: Incorporated into 2014-2021 Multi-Year Accessibility Plan with individual policies to be reviewed and updated in 2022 and posted on common drive and website
Available in Alternative Formats - upon request

Review and Update Accessibility Plan - Multi-Year

- ✓ **Accessibility Plan in consultation with persons with disabilities and AAC (Accessibility Advisory Committee) if established**

Update: Ongoing. We do not have an AAC but do have a Patient & Family Advisory Committee who will be reviewing the Multi-Year Plan upon next review in 2022.

- ✓ **Accessibility Plans with annual updates - Post to website**

Update: Updated for 2021 and posted on website

- ✓ **Provide in alternative format upon request (Available upon request)**

Update: Available upon request

- ✓ **Review Multi-Year Plan every 5 years**

Update: Next review in 2022.

Accessible Websites

- ✓ **All new internet websites and new web content on those sites conform to WCAG 2.0, level A**

Update: Confirmed with Aborg that the ARH website does conform to WCAG 2.0, level A

Reducing Barriers to Accessibility

Ongoing

Update: We continue working to reducing barriers that may arise.

Notice of Temporary Disruptions

- ✓ **The Hospital will provide customers with notice in the event of a planned or unexpected disruption in the facilities or services usually used by people with disabilities**

Update: There were no disruptions to services in the last 2 years.

Training

- ✓ **Provide training on the requirements of the accessibility standards as it pertains to persons with disabilities to all employees, students & volunteers, those providing goods or services on behalf of organization.**

Update: Ongoing. A comprehensive training package is being developed in 2022 for all employees, staff and volunteers using on-line tool.

Reducing Barriers to Accessibility

The following improvements have been made to the physical environment to help reduce barriers to accessibility:

- ✓ Accessible parking lines were repainted in 2021 at the Hospital
- ✓ Completed the construction of a new nursing home in October 2021 that meets the current accessibility standards
- ✓ Made wheelchairs available at hospital entrance B for patients and visitors use
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