Arnprior Regional Health: 2021-22 Strategic Direction

OVERVIEW:

Arnprior Regional Health’s current strategic plan was established in 2017 and is due for a full strategic planning update. In response to the constraints of the pandemic, ARH worked with Santis Health to consider priorities for the 2021-22 year. Once COVID-19 has subsided, ARH will resume the historical, more robust strategic planning exercise that includes full consultation with the community and stakeholders.

In early 2021, Santis Health facilitated a scenario planning exercise to support the ARH Board of Directors to confirm priorities guiding the organization through the 2021-22 year.

Based on this work and the importance of collaboration highlighted during the pandemic, the ARH Board concluded the current way forward should continue to focus on increased strategic regional partnerships including playing a key role in the development and implementation of the Four Rivers Ontario Health Team (OHT). Additional local and regional partnerships and collaborative initiatives will continue and be developed, including:

- Formalized surgical partnerships with Ottawa hospitals
- The multi-hospital shared electronic medical record implementation (Meditech)
- Meal preparation for Arnprior-Braeside-McNab Seniors at Home hot meals delivery service
- The operation of the Renfrew County Virtual Triage and Assessment Centre
- EORLA lab services
- Shared COPD initiative with The Arnprior & District Family Health Team

The 2021-22 strategic direction will continue to be guided by the established ARH vision, mission and values and it has informed the organization’s annual strategic goals that provide a roadmap for the team.
OUR VISION:

Together, we create a healthy community.

OUR MISSION:

As your partner in health, we deliver compassionate quality care each day.

OUR VALUES:

Honesty, Accountability, Respect, Teamwork (H.A.R.T.)

2021-22 STRATEGIC GOALS:

1. Reduce the average depression rating score for residents of The Grove to 23% as measured for quarter 4 in fiscal 2021/22.

2. Decrease the number of medication errors for admitted patients per 100 patient days by 20% less than 2020/21 baseline by March 31, 2022 as evidenced by an error rate of less than or equal to 0.30.

3. Achieve a fully integrated surgical partnership to utilize unused capacity of our Operating Room, strengthen the existing human resources associated with the Surgical Program, and achieve elevated levels of patient experience as evidenced by a signed memorandum of agreement with a larger hospital by March 31, 2022.

4. By March 31, 2022, ARH will increase the % positive score for overall engagement of employees by 1.5% over the 2021 score.

5. By January 1, 2022, ARH will have achieved 97% occupancy of the 96 Grove beds.

6. By March 31, 2022, ARH will have developed and obtained Board approval of a business case that includes the major elements of a Seniors’ Village.

LOOKING AHEAD:

As ARH navigates through COVID-19 recovery and the expected approval of the OHT in summer 2021, the 2021-22 strategic direction will guide the organization through this transitional period in anticipation of the comprehensive strategic planning exercise in 2022.