

ARNPRIOR REGIONAL HEALTH
Meeting of the Board of Directors
June 18, 2020

MINUTES

PRESENT: Donna Anderson, Jenny Buckley, Don Carmichael, Deborah Clark, Barbara Darlow, Valerie Habraken, Eric Hanna, Becky Hollingsworth, Cathy Jordan, Susan Leach, Ryan Lunney, Tyler Pirie, Dr. Christine Schriver and Robin Sully

REGRETS: Erin Stitt-Cavanagh

ABSENT: Christine Fiedorowicz, Bernice O'Connor, Dr. Susan Kurian

GUESTS: Brad Hilker, Ron Marcotte, Melissa McDermott, Sharon Ryan - recorder

1.0 Call to order

Barbara Darlow called the video conference meeting to order at 1601 hours with a quorum present.

2.0 Approval of agenda

MOTION #1

Moved by: Donna Anderson

Seconded by: Debs Clark

That the agenda be accepted. Motion was carried

3.0 Declaration of Conflict of Interest

Members were asked to declare any conflict of interest; none declared

4.0 Consent Agenda

Ms. Darlow asked directors if anyone wished to have an item under the consent agenda removed for further discussion,

The following matters were then presented under the consent agenda for Board consideration:

1. Minutes of the last regular meeting (May 21, 2020)
2. Executive Committee (June 3, 2020)
3. Quality Committee (May 21, 2020)
4. ARH Auxiliary Report
5. ARH Foundation Report
6. CEO and CFO Compliance Report
7. Next regular board meeting – September 2020

MOTION #2

Moved by: Robin Sully

Seconded by: Don Carmichael

That the Board of Directors approves the consent agenda as presented. Motion carried.

The low number of volunteers was noted and discussed.

5.0 Business arising from minutes

5.1 2020/21 Quality Improvement Plan and Strategic Goals Revisions

- Experience Pillar – ED Patient Experience revision
- Quality Pillar – ADP Satisfaction removal

Brad Hilker reported the Adult Day Program (ADP) at the Grove is currently closed due to COVID, and though alternatives arrangement to engage clients has been undertaken it was agreed to recommend removal of the ADP satisfaction goal since the program is closed for a part of the year.

Susan Leach reported on the Emergency Department Patient Experience goal and the recommendation that this goal be revised in order to reach the top 20th percentile of the province's emergency departments' results, achieving an annual average score of at least 69.5%. The rationale for goal was distributed in advance of the meeting.

In addition Tyler Pirie suggested the board, in future, identify the percentage of the goal due to other contributors that affect the goal.

Following discussion and review of supporting documentation, it was

MOTION #3

Moved by: Debs Clark

Seconded by: Becky Hollingsworth

Be it resolved that the Board of Directors approves the revised QIP and associated annual strategic goals for 2020/21 as follows:

Experience:

- 1) Increase the "Would you recommend this emergency department to your friends and family?" top box improvement score of the patient experience survey for the Emergency Department to 69.5% for the annual average score for 12 months (April 01, 2020 to March 31, 2021).
- 2) Implement three change initiatives pertaining to year two of the Model of Care plan for the Grove Nursing Home by March 31, 2021.

Quality:

- 1) Implement 3 medication safety improvement processes by March 31, 2021.

People:

- 1) To explore and develop a plan that identifies a best practice model which supports ARH becoming an Employer of Choice.

Resources:

- 1) By March 31, 2021, ARH will complete all major milestones as outlined in the construction of the new Grove project schedule as well as complete 50% of the additional planned initiatives.

Motion carried

6.0 Items for Approval

6.1 Resources Planning & Audit Committee

Minutes of the audit meeting held May 28, 2020 were distributed in advance of the meeting and included the draft financial statements and auditors report. There were no concerns expressed by the auditors having recognized with thanks the additional efforts of Brad Hilker and his team in assistance KPMG with their virtual audit.

Following discussion and review of supporting documentation, it was

MOTION #4

Moved by: Robin Sully

Seconded by: Jenny Buckley

Be it resolved that the Board of Directors accepts the recommendations of the **Resources Planning & Audit Committee** and approves the audited financial statements for the year ended March 31, 2020 as prepared by Management and audited by KPMG LLP Chartered Accountants, and further accepts the recommendation to recommend to the corporate membership at the Annual General Meeting the appointment of KPMG as external auditors for Arnprior Regional Health for fiscal year 2020 – 2021.

Motion carried.

7.0 Move meeting in camera for Confidential Labour Relations and Physician Issues

MOTION #5

Moved by: Jenny Buckley

Seconded by: Debs Clark

That the meeting be moved in camera at 1723hours. Motion carried

9.0 Move meeting out of in camera at

MOTION #10

Moved by: Ryan Lunney

Seconded by: Cathy Jordan

That the meeting be moved out of in camera at 1745 hours. Motion carried

10.0 Items of information/discussion

10.1 COVID-19 Update

Each member of the senior team provided an overview of changes in response to COVID-19.

Dr. Schriver spoke on mental health concerns, ongoing virtual care will, successes due to the strong teams, a new hospitalist model, and strain between science vs politics. Discussion followed on how the board can address the science of this with the politicians and it was noted that most advocacy efforts are at the association level such as AdvantAge Ontario and the Ontario Hospital Association.

Brad Hilker reported on lost revenue and incremental costs, a focus on securing PPE and working with partners to secure inventory, resumption of services ensuring protocols are in place in the Primary Health Care Centre, new patient portal, and a new screening app.

Susan Leach reported on the restart of tier one surgeries and clinics, a care partner visitation policy, LTC visitor policy, and impact of the provincial recommendation to restrict use of multi-bed rooms.

Melissa McDermott's focus has been on the restart at the regional table and impact locally, and noted a new dashboard on the VTAC website.

Ron Marcotte gave a status update on the redeployment strategy, occupational health testing and swabbing, and temporary pandemic pay.

10.2 President and CEO Report

Eric Hanna spoke on the level of change to follow from the COVID experience. He highlighted the strain on the health care system due to LTC homes not accepting residents and an increasing number of ALC patients in hospitals. He also addressed revenue loss to hospitals from the lack of interprovincial funding.

11.0 Adjournment – meeting adjourned at 1810 hours.

Eric Hanna, Secretary

Barbara Darlow, Chair