

ARNPRIOR REGIONAL HEALTH
Meeting of the Board of Directors
May 21, 2020

MINUTES

PRESENT: Donna Anderson, Jenny Buckley, Don Carmichael, Deborah Clark, Barbara Darlow, Valerie Habraken, Eric Hanna, Becky Hollingsworth, Cathy Jordan, Dr. Susan Kurian, Susan Leach, Ryan Lunney, Tyler Pirie, Dr. Christine Schriver, Robin Sully

REGRETS: Erin Stitt-Cavanagh, Bernice O'Connor

ABSENT: Christine Fiedorowicz

GUESTS: Renato Discenza, Brad Hilker, Barbara Kieley, Ron Marcotte, Melissa McDermott, Sharon Ryan – recorder

1.0 Call to order

Barbara Darlow called the video conference meeting to order at 1734 hours with a quorum present.

2.0 Approval of agenda

MOTION #1

Moved by: Valerie Habraken

Seconded by: Tyler Pirie

That the agenda be accepted. Motion was carried

3.0 Declaration of Conflict of Interest

Members were asked to declare any conflict of interest; none declared

4.0 Renata Discenza, CEO, Ontario Health East Region

Mr. Discenza began by thanking the board, staff and community for their focus on what is important and noted these are unprecedented times and health care is in a crucible right now. He stated that the Renfrew County Virtual Triage and Assessment Centre (VTAC) has been instrumental in serving these communities, and that VTAC is the future of health care and this innovative approach in the Champlain LHIN should be done everywhere.

He identified that this is a transition phase, Ontario health system has been centered on hospitals and hospitals have stepped up as demonstrated by Arnprior and those within Renfrew County. He expects elective surgery will resume in a few weeks. He addressed long term care homes and out of 600 there are 116 with COVID and about 35 are designated 'red' with an unprecedented number of deaths in long-term care

He noted that Ontario health has not yet completed transformation of Ontario Health. It is recognized that hospitals have stepped up and people are reevaluating the importance of them and reinforcing with ministry that hospitals cannot be allowed to struggle, that they need to be strong and viable. 2020/21 budgets are expected to be released soon.

He recognized these times put the board in a challenging role and appreciates it is not easy and until there is clarity there will be anxiety for both board and staff.

He responded to a question regarding current nursing home design standards given COVID. He identified nothing will replace IPAC – Infection Prevention and Control; that this is not an infrastructure failure, it is infection control, monitoring temperatures and symptoms, and it is a fundamental issue.

Renato was thanked for speaking to the board and was excused from the meeting at 1753 hours.

Barb Darlow advised the meeting that Barbara Kieley is a prospective board member and she is invited to continue with this meeting.

5.0 Consent Agenda

Ms. Darlow asked directors if anyone wished to have an item under the consent agenda removed for further discussion; none requested.

The following matters were then presented under the consent agenda for Board consideration:

1. Minutes of the last regular meeting (March 26, 2020, April 23, 2020)
2. Executive Committee (April 7 2020, May 5, 2020)
3. Quality Committee (May 21, 2020) including the following 2020/21 Quality Improvement Plan and Strategic Goals:

Experience:

- 1) Improve the variability in the scores for the “Would you recommend this hospital/emergency department to your friends and family?” top box improvement scores of the patient experience survey for the Emergency Department to have no more than 3 months of the year with results below the target of 68.5 by March 31, 2021.
- 2) Implement three change initiatives pertaining to year two of the Model of Care plan for the Grove Nursing Home by March 31, 2021.

Quality:

- 1) Implement 3 medication safety improvement processes by March 31, 2021.
- 2) To improve and increase our client and family satisfaction survey results in Adult Day Program by 10%.

People:

- 1) To explore and develop a plan that identifies a best practice model which supports ARH becoming an Employer of Choice.

Resources:

- 1) By March 31, 2021, ARH will complete all major milestones as outlined in the construction of the new Grove project schedule as well as complete 50% of the additional planned initiatives.

4. ARH Auxiliary Report

5. ARH Foundation Report

6. CEO and CFO Compliance Report
7. Next regular board meeting and AGM – Thursday, June 18, 2020

MOTION #2

Moved by: Donna Anderson

Seconded by: Debs Clark

That the Board of Directors accepts and approves the consent agenda items including the 2020/21 Quality Improvement Plan and Strategic Goals. Motion carried.

6.0 Business arising from minutes – February 20, 2020

6.1 Health Privacy for Clergy Members

Eric addressed this matter with legal counsel and our Privacy Officer. On admission patients are asked their religion and if they want a clergy visit, otherwise this information is not shared with the clergy. Clergy are a part of the circle of care.

6.2 Job Description for Volunteer Role in Emergency Department

Susan reported there is a draft of the volunteer role that has been approved by the Auxiliary; 2 volunteers have come forward however it has not yet been implemented due to COVID-19.

7.0 Items for Approval

7.1 The Grove Model of Care

Presentation and supporting material was distributed in advance of the meeting.

Rujuta Kulkarni provided an overview on the Person Centered Model of Care for The Grove and implementation plans. Her presentation outlined why it was decided to move to a person-centered approach at the Grove and how they will move from an institutional model of care to a more social and home-like model of living for the residents.

This unique model of care is aimed at improving quality of life, quality of care and the satisfaction of residents with a renewed focus on establishing and strengthening a culture of person-centered care. The emphasis is not only on residents' physical and medical needs but also their emotional and spiritual wellbeing.

Directors provided positive feedback on the approach. Discussion/questions followed on evaluating the model, the impact it may have on staff, and funding.

Mr. Hanna reported that one time costs for this project would come from Grove redevelopment project.

Following the presentation and discussion, and having reviewed the supporting documentation it was:

MOTION #7

Moved by: Becky Hollingsworth

Seconded by: Tyler Pirie

Be it resolved that the Board of Directors accepts a 5 year implementation plan of the Person Centered Model of Care at The Grove Nursing Home. Motion carried.

8.0 Items of information/discussion

8.1 Grove Redevelopment Update

Brad Hilker provided highlights of the Turner & Townsend progress report to April 2020 which was distributed in advance of the meeting. He noted that construction was at 15%.

8.2 President and CEO Report

Eric Hanna presented the report which was distributed in advance of the meeting. He noted that Susan Leach is leading ramping up plans and that the \$4/hr. increase will be retroactive once further direction from ministry is received.

Barbara Kieley was excused from the meeting at 1832 hours.

8.3 Board Recruitment Update – Cathy Jordan

Cathy Jordan reported that the Executive Committee determined the membership of the Nominating Committee, namely Barb Darlow, Ryan Lunney, Eric Hanna and Cathy Jordan. This year recruitment efforts are focused on recruiting 2 to 4 directors; currently 2 Directors have confirmed they are not standing for re-election. It is expected that a recommendation on the slate of directors will be presented at the June 3rd Governance Committee meeting and subsequent annual meeting June 18th. Board was also informed of and asked to complete the OHA Governance Centre of Excellence board self-assessment survey by June 4.

9.0 Move meeting in camera for Confidential Labour Relations and Physician Issues

MOTION #8

Moved by: Cathy Jordan

Seconded by: Ryan Lunney

that the meeting move in camera at 1835 hours. Motion carried

11.0 Move meeting out of in camera at

MOTION #11

Moved by: Don Carmichael

Seconded by: Valerie Habraken

that the meeting move out of in camera at 1838 hours. Motion carried

12.0 Other business:

12.1 COVID-19 Update:

Members of the senior team provided brief updates. Testing continues in hospital and nursing home. 19 cases in the county were reported. Ramp up efforts for clinical services underway; urgent scoping is being done. Emergency department volumes have returned to near normal. Regular COVID-19 newsletters are keeping everyone up-to-date on the latest from ARH.

Regionally, the focus is on ramping up, looking at PPE, drug shortages, LTC; further communication from ministry on Directive 2 is expected.

13.0 Adjournment – meeting adjourned at 1853 hours.

Eric Hanna, Secretary

Barbara Darlow, Chair