

How do I become a member?

If interested in becoming a member or looking for more information, please contact:

Susan Leach

Acting PFAC Chair

Email:

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AND

Visit the Arnprior Regional Health PFAC webpage for more information:

https://

**www.arnpriorregionalhealth.ca
/index.php/about-pfac**



“I was very much impressed by Arnprior Regional Health’s commitment to integrating the patient experience into their care process. We know that better engagement of patients and their families leads to higher quality care. It is also a government priority and a key component of the current transformation underway.”

-Anthony Dale, President and CEO of the Ontario Hospital Association.

Arnprior Regional Health

350 John Street North
Arnprior, ON
K7S 2P6



Join the Patient & Family Advisory Council (PFAC)



 Approved by
PFAC
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What is the PFAC?

The PFAC is a group of patients and family members who work alongside hospital staff and participate as quality improvement partners to positively impact the patient experience at Arnprior & District Memorial Hospital (ADMH).

Our Mission Statement

ADMH's Patient and Family Advisory Council's purpose is to improve the quality of care and quality of life for all patients by informing and educating, sharing ideas, acting on issues and communicating effectively with the hospital. Patients will become more involved in the hospital's care, safety and service-improvement initiatives."

Why is the PFAC important?

PFAC members provide a fresh and insightful perspective that is needed to address the current gaps in our system and to improve the patient experience.

Who can join the council?

Members shall be (former) patients or family members of patients who have received care at ADMH within the last year and are 18 years or over.

There are no special qualifications required to join the council. Most importantly, we are looking for you to share your experiences from ADMH and any ideas in a constructive manner.

What is the time commitment?

Meetings are bi-monthly (6 per year) and are 2 hours in length. Volunteer members are asked to commit to the council for a minimum of 2 years.

Am I a good match for the PFAC?

Joining the council may be a good match for your skills and experience if you can:

- Willingly share your ADMH healthcare stories, and think beyond your own personal experiences
- Actively listen to, and think about, what others say and respect different opinions and perspectives
- Bring a positive, solution-oriented attitude to all discussions
- Keep any information that you may hear as an advisor private and confidential.
- Enthusiastically work with others to develop new ideas
- Commit and are reliable, trustworthy and believe your investment of time will make a difference

