



Our Four Pillars



Experience

Achieving an Exemplary Experience for Patients & Families

Quality

Enhancing the Quality & Safety Journey at ARH and Beyond

People

Supporting our Workforce to be the Best It Can Be

Resources

Innovation through Financial Stewardship

Our Vision:

Together, we create a healthy community.

Our Mission:

As your partner in health, we deliver compassionate, quality care each day.

Our Values:

- *Honesty*
- *Accountability*
- *Respect*
- *Teamwork*

Our Three Enablers

Partnerships

- Embedding partnerships in all that we do
- Expanding our network of partners

Information Technology (IT) Information Management (IM)

- Creating an integrated IT/IM strategy that supports: (i) Improved patient experiences and outcomes; (ii) Operational efficiencies; (iii) Improved staff/provider experiences; (iv) Stronger linkages with partners

Engagement

- Robust communication strategy to keep our staff, physicians, volunteers and community informed
- Innovative and responsive engagement tactics